



WIRELESS INTERNET

The following guidelines will ensure that you and your guests are prepared to access the internet while visiting our venue. For further information and assistance, please contact your event coordinator at 813.831.5390.

- A La Carte Event Pavilion supplies its guests with access to the **public** network (unsecured) only. Use the password: **alacarte** (password is case sensitive) to access the network.
- We have **four** “portals.” One in each Ballroom (Terrace Salon, Madison Ballroom East, Madison Ballroom West and Belvedere Ballroom). The maximum capacity for each portal is 15 users.
- If there are more than 15 users in one room, the additional users may need to move closer to another portal to access the internet.
- Guests can also access the internet from common areas such as the Great Hall and Foyers. The closest portal will pick up the signal.
- In order to access wireless internet, the user must have a **PC and a wireless adapter**. The user can access the wireless network on their PC and do a search for wireless networks to verify their accessibility.
- If the user can access a public site, such as yahoo.com, our system is functioning properly. If they cannot access a public site, A La Carte will reboot the DSL system.
- Many of our guests use public internet access (unsecured) to connect to their own secured network. The following items are required in order to have a successful connection:
 - ❖ The guest must have a VPN client (Virtual Private Network). This needs to be provided to them through their company.
 - ❖ Along with the VPN client, they will also need a user ID and Password, both of which need to be supplied to them by their own company.
 - ❖ Because they are connecting from an unsecured network to a secured network, they will find that the system will run slower than when using the public network alone.
- Can't find the A La Carte network on your list?
Within the wireless settings, select “Add A Network” (Note: Some laptop manufacturers use a variation of this title). Then type **alacarte** as the network name or SSID. The network name **alacarte** is case sensitive. All other settings may be left blank and no authentication setting is required.